

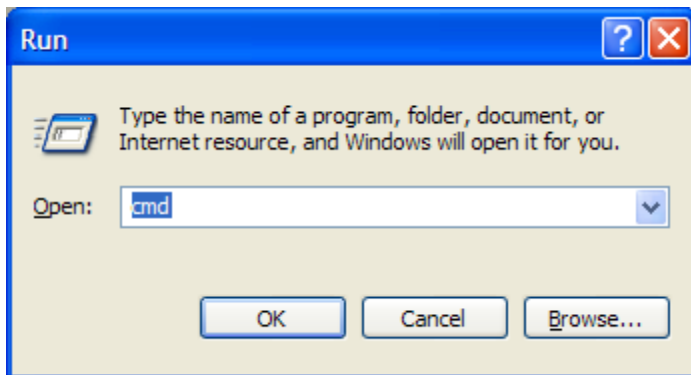
Flushing DNS Settings

During email and web site transfers to new services, it is often necessary to flush the Domain Name Server (DNS) settings on your local computer in order for your computer to properly recognize the right remote server.

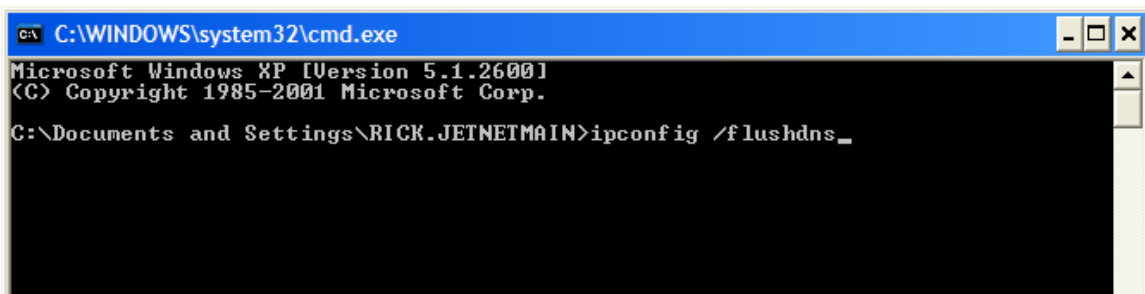
The following instructions can be used to complete this process.

Step 1: Click on the **Start/Run** option on your computer

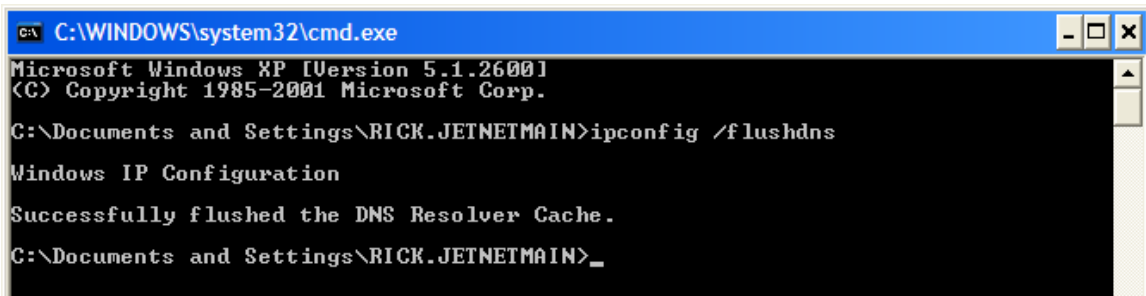
Step 2: Type the letters “**cmd**” and click the “**OK**” button when the following window appears.



Step 3: A window similar to the following will appear. Type “**ipconfig /flushdns**” at the prompt and hit the “**enter**” key



You should get a message similar to the following after hitting the enter key.



```
C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings\RICK.JETNETMAIN>ipconfig /flushdns

Windows IP Configuration

Successfully flushed the DNS Resolver Cache.

C:\Documents and Settings\RICK.JETNETMAIN>_
```

Step 4: close the open window and close MS Outlook and reopen MS Outlook and work as usual.